

# On the go?

## Try the CGH Clinics App

All the My Access features with you wherever you go, with no compromises.

If you have a My Access Clinic account you automatically have access to the all app's features. All you need to do is download the app and sign-in to your account.



Search for "CGH Medical Center"



## More questions?

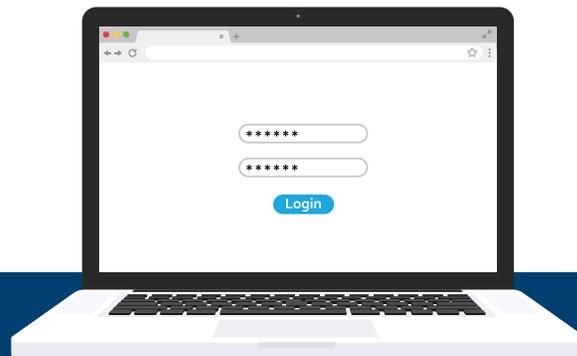
Visit [www.cghmc.com/myaccess](http://www.cghmc.com/myaccess) for details on how to use website features, and to log in to your personalized website.

For technical questions that are not addressed online, please call (815) 632-5328.

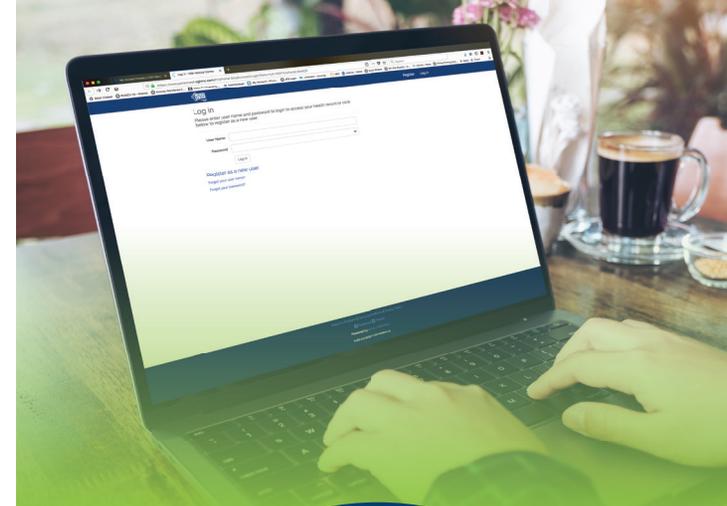
## Registration Code

Please see any CGH receptionist at any of our locations to receive your registration code to use all the features of the app.

*(Registration instructions inside)*



MY ACCESS  
[www.cghmc.com/myaccess](http://www.cghmc.com/myaccess)



# We are excited to offer patients a service that provides better communication and access. By signing up for MY ACCESS, our enhanced patient web portal, you will now be able to do the following:

## **View a summary of your health record.**

You will now be able to view a summary of your health record which includes information regarding allergies, medical history, family history, surgical history, immunizations, medications, visit history, and lab results.

## **View and compare all lab results.**

You are able to view your lab test results after 3 business days. In addition, you are able to compare new test results to previous results for the same test.

## **Request medication refills online.**

You may use our convenient online refill medication feature which is processed within 1-2 business days.

## **Check-in for your appointments before arriving.**

This allows you to bypass the check-in window and go directly to your physician's office. This feature is available 24 hours before your scheduled appointment.

## **View future and past appointments.**

This helps you to easily keep track of any future office and lab appointments for you and your dependent children. In addition, it provides a handy reference to look back at past appointment history.

## **Receive and view your statements online.**

This eliminates the need for a paper statement and allows you to have access to all of your previous statements.

## **Pay your bills online.**

With just one click you are able to enter your checking account, debit card, or credit card information.

## **Receive recall notices and appointment reminders.**

This provides an easy way for you to receive email or text message reminders of upcoming tests or services you need to schedule, as well as a way to receive appointment reminders in addition to a phone call.

## **Receive text message updates.**

We have the ability to send you a specific text message about your appointment. For example, "Your physician was called away for an emergency and is running 30 minutes late today."

## **Self Schedule with Primary Care Physicians/Request appointments online.**

You can request an appointment online, any time that's convenient for you. Just complete a simple form and we will contact you within 24 hours or sooner to schedule your appointment.

## **View immunization history.**

This feature makes it easy for you to keep track of your history so that you know when you've had all your scheduled immunizations and are protected.

# How to Register in Seconds.

To protect your privacy, you will need to come in person with photo identification. To register for My Access please see any receptionist at the Main Clinic or the reception area at one of our CGH satellite facilities.

When you register you will receive a **Registration Code**. Then visit <https://www.patientweb.cghmc.com/PcisPortal.Site/Account/Register> and type the **Registration Code**. You will also create a user name, password and answer a security question.

