

2017 CGH REPORT TO OUR COMMUNITY

One
Mission.

One
Vision.

One
Team.



CGH BOARD OF DIRECTORS

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- ▶ John VanOsdol, Vice Chair
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- ▶ Dr. Jeffrey LeMay
- ▶ Heather Sotelo
- ▶ Carolyn Spencer
- ▶ Scott Wolber

Thank you to retiring board member Bill Burke for his 20 years of service to CGH and our community!

OUR MISSION

Delivering exceptional patient care by combining outstanding skill with heartfelt compassion



A MESSAGE FROM THE PRESIDENT



Paul Steinke, DO
President and CEO

We are pleased to present our annual report to the community. Each and every year, we remain committed to bringing you exceptional care and delivering it with kindness, compassion, and respect. With the ever-changing political situation surrounding healthcare, it's sometimes hard to know what's ahead. In spite of this, our core values never change.

We are dedicated to improving the lives of those we serve by alleviating suffering, helping to bring new life into the world, and providing the education and prevention to achieve and maintain wellness.

Each month, I meet with new CGH employees and spend some time talking about what we do. Simply put, we are in the business of caring. Not only do we strive to be technically excellent, we want to be compassionate and kind. Providing

great care goes beyond getting the right diagnosis and treatment. Did you get a sense the people taking care of you truly cared? Were we kind and warm? I certainly hope so! I see that kind of care every day at CGH. These are not qualities that can be faked ... it's who we are.

It takes many highly skilled and specially trained people to make our community hospital and 16 clinics work well. From the board of directors, physicians, nurse practitioners (NPs), and physician assistants (PAs), to our nurses and others at the bedside, along with each and every member of our support team, we are dedicated to your health and well-being.

Community hospitals and clinics like CGH do not exist without the backing of the people we serve. And that support can never be taken for granted, which is why we strive to earn your trust every day. On behalf of our over 1,500 physicians, staff, and employees, thank you for choosing CGH and continuing to trust us with your healthcare needs.

FINANCIAL SUMMARY

CGH Medical Center provides the following financial summary for the fiscal year ending April 30, 2017:

What we charged our patients	\$766,844,353
We charged but did not receive full payment from	
Medicare, Medicaid, and insurance	\$541,640,142
Charity care and bad debt	\$13,702,281
Total deductions	\$(555,342,423)
What we received	\$211,501,930
Costs	
To pay staff and provide benefits	\$124,236,892
To purchase supplies, utilities, interest, etc.	\$71,230,394
Cost of depreciation, building, and equipment	\$11,748,904
Total cost to care for patients	\$207,216,190
Net income from patient care	\$4,285,740
Other income	\$4,626,076
Net income	\$8,911,816

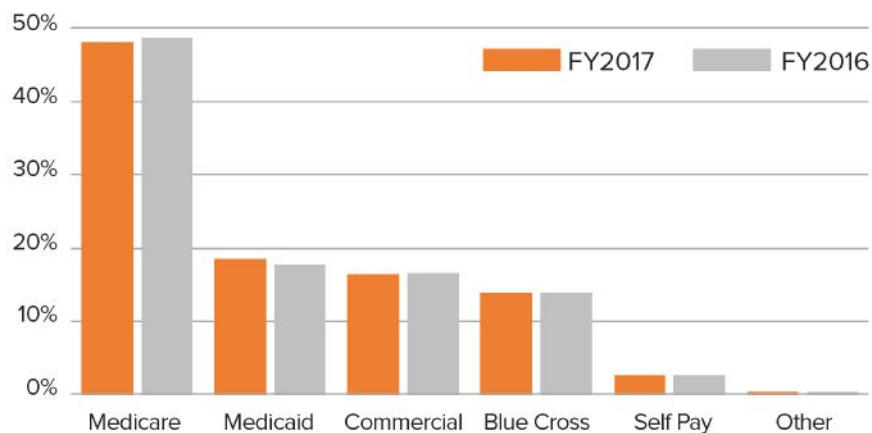
For community contributions, see next page.

MEDICAL SERVICES

CGH Medical Center is a not-for-profit, city-owned hospital located in Sterling that serves a five-county region in northwestern Illinois. Licensed for 99 beds, the Medical Center has provided the following services to patients over the past two fiscal years:

Service Statistics	FY 2017	FY 2016	% Change
Inpatient Admissions	4,628	4,935	-6.26%
Observation Hours	76,289	79,501	-4.04%
Total Patient Days	14,343	15,275	-6.10%
Emergency Department Visits	28,478	30,098	-5.38%
Surgical Cases	4,178	4,080	2.40%
Babies Delivered	553	525	5.33%
Physician Office Visits	237,431	238,700	-0.53%

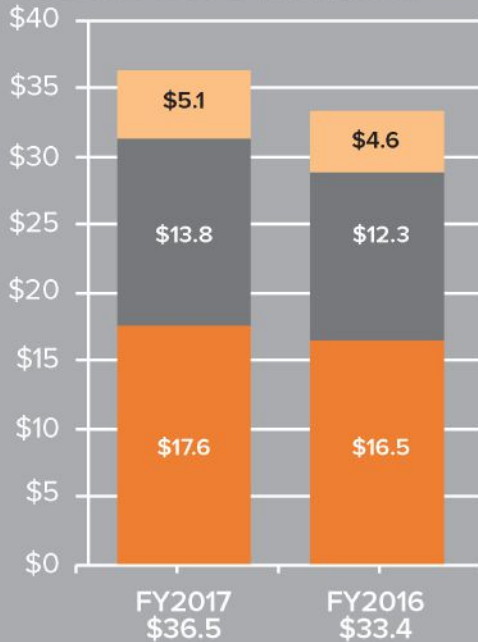
PAYOR MIX



GIVING BACK

CGH provides a variety of free or discounted services to uninsured and underinsured families in Whiteside and surrounding counties. CGH also educates the public about available resources and helps members of our community apply for public assistance. CGH's total investment in the community (at cost) for the past two fiscal years is shown in dollar amounts below:

Statement of Community Contribution (in millions)



■ Charity Care and Bad Debt
■ Medicaid Shortfall
■ Medicare Shortfall

BECAUSE OF YOU

Since 1987, your heartfelt gifts to the CGH Health Foundation have been transformed into life-changing services, touching the lives of children and adults more than 500,000 times over the past 30 years in the Sauk Valley. Our outreach programs could not be funded without the help of YOU—our donors. The collective generosity of individuals, businesses, and clubs throughout our service area allows CGH to reach our communities in a profound way. Thank you for being part of a long-standing tradition of giving that allows us to advance and improve healthcare in our region.

If you'd like to contribute or get involved, go to www.cghmc.com/foundation or call 815-625-0400, ext. 5672.

CGH MEDICAL STAFF

CGH MEDICAL CENTER AND CGH MAIN CLINIC, STERLING

**Not an employee of CGH Medical Center*

ANESTHESIOLOGY

Roger Arquilla, CRNA
 Kermit Cox, CRNA
 Arturas Grazulis, MD
 George Nelson, CRNA
 Mikel Phillips, MSN, CRNA
 Eric Thueson, CRNA
 Kenneth Turley, MD

AUDIOLOGY

Mary Martin, AuD, FAAA
 Laurie Zollinger, AuD, FAAA

CARDIOLOGY

Ismaila Bello, MD
 Jennifer Eide, APN-BC
 Rajan Gopal, MD
 Thomas Kurian, MD, FACC
 Steven Mackay, DO, FACC, FSCAI
 Polly Nobis, RN, MS, FNP
 Peter Sharis, MD, PC*

CHIROPRACTIC

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DENTISTRY

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DERMATOLOGY

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 Mark Moran, PA-C, MPAS
 Chloe Payne, MD
 Marc Stees, MD

EMERGENCY MEDICINE

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 Jonnelle Smith, PA-C*

FAMILY MEDICINE

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 William Bird, MD
 Kayla Bland, PA-C, MS
 Angel Blazquez, MD
 Lynne Coffey, FNP
 Donna Cook, APN, NP-C
 Phong Dang, MD
 Jordanna Devine, APN, FNP-BC

FAMILY MEDICINE, cont.

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 Afrem Malki, MD
 Aja Murphy, DO
 Henry Oh, DO
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 Mia McDermott, APN, NP-C

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NEUROLOGY

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(cont. on next page)

CGH MEDICAL STAFF

(cont. from previous page)

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ORAL AND MAXILLOFACIAL SURGERY

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CGH SATELLITE CLINICS AND MULTISPECIALTY CENTER STAFF

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LOCUST STREET MEDICAL CENTER

CHIROPRACTIC
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WOUND CENTER

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MORRISON MEDICAL CENTER

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MORRISON MEDICAL CENTER, CONT.

NEUROLOGY
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FAMILY MEDICINE
Karri Hess, PA-C

POLO MEDICAL CENTER

FAMILY MEDICINE
Henry Oh, DO

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Matthew Wolf, MD

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TAMPICO MEDICAL CENTER

FAMILY MEDICINE
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WALNUT MEDICAL CENTER

FAMILY MEDICINE
Missi Armstrong, APN, FNP-BC

VISION CENTERS STERLING

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