



Communique

May 24, 2018

A CGH Medical Center Publication

In This Issue:

- Leapfrog Hospital Safety Grade
- CGH Revenue Cycle Team Members Are Super Heroes!
- MRI Open House
- Thank You
- Plastic Toys Needed
- CGH Health Foundation Thank You
- May New Employees
- June Birthdays
- Hospital Happenings: Graduation Announcements
- Scrub Sale - June 29
- Blood Drive - June 7



**Next Issue:
2018 Graduates
Summer Scholars**

CGH Receives an 'A' for Patient Safety

CGH Medical Center was one of 750 hospitals awarded an 'A' for its efforts in protecting patients from harm and meeting the highest safety standards in the U.S. The Safety Grade assigns an A, B, C, D or F grade to hospitals across the country based on their performance in preventing medical errors, infections and other harms among patients in their care.



"Not every hospital receives an 'A' rating. We are the only hospital in the Sauk Valley area, as well as within our 50-mile service area, to earn that top 'A' score," said Dr. Paul Steinke, President and CEO. "Our staff takes great personal pride in this recognition. Their efforts make CGH such a progressive facility"

"This is the only national rating of how well hospitals protect patients from preventable harm and death, such as medical errors, infections, and injuries," said Leah Binder, President and CEO of The Leapfrog Group. "Receiving an 'A' Safety Grade means a hospital is among the best in the country for preventing these terrible problems and putting their patients first, 24 hours a day."

Developed under the guidance of an Expert Panel, the Leapfrog Hospital Safety Grade uses 27 measures of publicly available hospital safety data to assign grades to approximately 2,500 U.S. hospitals twice per year. It is peer reviewed, fully transparent and free to the public.

To see CGH's full grade details, and to access patient tips for staying safe in the hospital, visit www.hospitalsafetygrade.org and follow the Leapfrog Hospital Safety Grade on Twitter and Facebook.

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents, and infections.

CGH Revenue Cycle Team Members Are Super Heroes!



After 18 months of intense dedication from the CGH Revenue Cycle team and from our business partner in this journey, S&P Consulting, the Cerner Revenue Cycle computer system went live on May 1! The team did not miss a key date during the project, and was also able to send claims to insurance companies and statements to patients within the first week, which is unprecedented.

The project started May 2017. This project was extremely difficult. It involved Patient Accounts, HID, and Patient Access. The project also received support from our clinical and IT areas. While we partnered with S&P Consultants, all of the project was done in house.

The new Cerner Patient Accounting system went live on May 1, 2018. CGH may be the only Cerner client who has gone live with Cerner Revenue Cycle on the original targeted go-live date without pushing go-live.

"A huge thank you to the CGH team and to the S&P team that committed so much of their time away from family to ensure the success of this project!" said Ken Koerner, Director, Revenue Cycle. "There will continue to be challenges that present in the months ahead, but I am confident that our team will be able to resolve anything that presents."

Like everything, they celebrated with food and a cute shirt for the whole team.

Plastic Toys Needed

Pediatric Physical Therapy and Speech Therapy are accepting donations of gently-used, non-plush plastic toys.



Donations can be dropped off to Physical Therapy reception at CGH Locust Street, 1809 N. Locust Street in Sterling. If you have any questions, please contact Lindsey Fiorini at extension 3903.

MRI Open House



The CGH Diagnostic Imaging department hosted a MRI Open House on Tuesday, May 15 from 3 to 6 p.m. Approximately 85 employees and community members stopped by to tour the latest in MRI technology for Sauk Valley residents.

The new Vantage Titan™ MRI offers excellent quality and image resolution, while offering a wider bore opening for patient entry and a noise reduction technology to make the exam more comfortable and to reduce anxiety.

Pictured above are Shari Batten and Ryan Whiteside from DID during the open house.

Thank You

Words cannot express the love and support that was felt at my benefit at the end of March. To my supportive team committee, thank you. You spent endless hours planning, selling tickets, hanging posters, seeking donations, finding an auctioneer, and anything else it took to make this such a success. To everyone who donated a basket or silent auction item, a hats off, round of applause, thank you. Without your donations this wouldn't have been possible. I must thank Gordon and Keith Zaagman for the donation of a hog for our raffle and to Chadwick Locker for donating the processing. A great big thank you to our auctioneer, Brad, who kept everything running along. A big grateful thank you to Mike who did our announcing and some other fun things to kick off the party. To Rod and Gary for providing the music, I only wish you could have played longer. Also, to Tracey who hosted a "thirty-one" bingo game, it was a tremendous turnout!! I also must thank Larry at Arnie's for allowing us to host it there. Everything you did was greatly appreciated. To anyone who may have come to the benefit, sent a card, donated in my honor, or maybe just thought about us that day, you will never be forgotten, again thank you. In closing I must thank my wonderful family for the love and support they give me everyday. I thank God every morning for allowing me to put my feet on the ground and letting me enjoy another day. Again, thank you to everyone for everything you have done and continue to do everyday. God's Blessings to all!

Peggy Kuelper
(Ambulatory Surgery)

Thankful for Employee Support

To our fellow CGHers,

Your amazing generosity is a blessing. We are so grateful for the wonderful support you have shown towards the CGH Health Foundation.

Thank you so much for your efforts, whether it was donating an item, gift certificate or service, baking, putting together a basket or purchasing items. Together we raised \$16,511 during all the recent Foundation events!

It is so very important that we succeed each year in fully funding our wellness education programs, breast health, eyeglass and dental services for the under-served, Love on a Leash program, Medication Assistance project and our scholarships funds. This year we also hope to fund 2 new projects, including purchase of special cardiac stress test treadmills for CGH heart patients and Pediatric Mental Health Services for area grade school students. You were a wonderful partner in making this a reality.



Cheryl Baker (Lab)



Breah Sharp (ED) and Rod Miniel (Lab)

Thanks for caring,

- Mary Jean Derreberry, Employee Division Co-Chair
- Mary Spitzer, Employee Division Co-Chair
- Mimi Hicks, Silent Auction Co-Chair
- Rod Miniel, Silent Auction Co-Chair
- Kim Przysucha, Bake Sale/Dessert Auction Co-Chair
- Janice Repass, Bake Sale/Dessert Auction Co-Chair
- Joan Hermes, Executive Director, Health Foundation
- Amanda Blaine, Development Officer, Health Foundation



Remember to purchase a Chicago Cubs Raffle Ticket!!

You could win a 4-pack of tickets to the home game at Wrigley Field against the Los Angeles Dodgers on Wednesday, June 20 at 1:20 p.m. Tickets are \$10 each. The winner will be drawn on Friday, June 1.

Upcoming Popcorn Sale: May 30 from 11a.m to 1 p.m.
Near the CGH Café - \$1 each
All proceeds benefit the 2018 CGH Health Foundation Annual Appeal.

May New Employees



Front Row (L - R): Staci Von Holtten (PA Trainee, Oncology-Clinic); Emily Hutchison (Summer Worker, Administration); Chelsi Hey (Check-In Representative, Business Office); Chelsey Asbury (HUC/CNA, Emergency Department)

Back Row (L - R): Emily Fisher (HUC/CNA, Emergency Department); Maddie Newman (CNA, Medical Floor); Katrina Alexander (Pediatric Occupational Therapist, Occupational Therapy); Jessica Kearse (RN, Emergency Department); Angie Renkes (Physical Therapy Assistant, Outpatient Physical Therapy)



Front Row (L - R): Olivia Sandoval (CNA, Float-Clinic); Breanna Brashaw (CNA, Surgical Floor)

Back Row (L - R): Kala Karrow (Medical Technologist, Laboratory); Savannah Hewing (EKG Tech, Cardio Lab)



Front Row (L - R): Lora Ludwig (CNA, Float-Clinic); Claire Aulwes (CNA, Float-Hospital); Debra Lira (CNA, Medical Floor); Theresa Molina (LPN, Float-Hospital)

Back Row (L - R): Jesse Chiu (CRNA, Anesthesia); Nick Olds (Summer Worker, Marketing); Ashley Heidenreich (EKG Tech, Cardio Lab)

HEALTHY NURSE, HEALTHY NATION™ GRAND CHALLENGE



Questions? Contact Sherry DeWalt at ext. 5716

June Birthdays

- | | |
|--------------------------|-----------------------|
| 1 Eric Behrens | 18 Nichole Lindstrom |
| 1 Denise Johnson | 18 Marla Lund |
| 1 Dianna Johnston | 18 Tresa Mackey |
| 1 Kathy McCarty | 18 Jeffrey Wadsworth |
| 1 Morgan Pope | 19 Shawn Hanlon |
| 1 Kara Robinson | 19 Shannon Hauser |
| 3 Alyssa Bohms | 20 Cheryl Baker |
| 3 Michael Massey | 20 Gretchen Buntjer |
| 3 Stacey Roberts | 20 Julie Cox |
| 3 Caitlin Seeley | 20 Sarah Deter |
| 4 Nicole Cortez | 20 Vicki Neubauer |
| 4 Theresa Krueger | 20 Deborah Osborn |
| 4 Trisha Richards | 20 John Park |
| 4 Jeanne Robertson | 20 Corrina Richards |
| 5 Kathleen Ivey | 20 Linda Sathoff |
| 5 Stephanie Janssen | 20 Christiane Wiemken |
| 6 Tonya Clayton | 21 Lauren Cecchetti |
| 6 Kathleen Finke | 21 Donna Cook |
| 6 Laura Hawk | 21 Robert Henson |
| 6 Sandra Hobbs | 21 Dawn Scoles |
| 6 Joann Mandrell | 21 Kenneth Turley |
| 6 Elana Nichols | 22 Ariel Butler |
| 6 Darci Schmitt | 22 Bryanna Flynn |
| 6 Gayle Wright | 22 Gregory Hepner |
| 7 Kami Shank | 22 Leslie Hinrichs |
| 7 Kim Treviranus | 22 Leah Sterk |
| 8 Rachel Hallstrom | 22 Esther Whiles |
| 8 Erika Matheney | 23 Mallory Anderson |
| 8 Kimberly Reinhardt | 23 Amy Gutierrez |
| 9 Rebecca Tieman | 23 Jill Mammosser |
| 9 Maria Vargas | 24 Gina Brands |
| 9 Staci VonHolten | 24 Jeff Dyke |
| 10 Mary Bender | 24 Philip Joines |
| 10 William Friedrich | 24 Peggy Kuelper |
| 10 Lina Guerrero | 24 Mary Lott |
| 10 Kathleen Knapp | 24 Robin Thompson |
| 10 Kyle Pletsch | 25 Linda Bell |
| 11 Kip Aitken | 25 Matthew Dingus |
| 11 Katherine Dempsey | 25 Miranda Lauritzen |
| 11 Elizabeth Senneff | 25 Brenda Pettorini |
| 12 Justin Cramer | 25 Betty Sensenig |
| 12 Tina Dillon | 26 Michelle Franks |
| 12 Kathrine Kelly | 26 Rebekah Gravila |
| 12 Ginger Lane | 26 Cari Magana |
| 12 Shanna Mooney | 26 Rhonda Miller |
| 12 Laura Stoudt | 26 Traci Smith |
| 13 Polly Duncan | 26 Steve Temple |
| 13 Kimberly Jamieson | 27 Lindsay Strehlow |
| 13 Marcia Jones | 28 Arturas Grazulis |
| 13 Kristy Murphy | 28 Thomas Kurian |
| 13 Elizabeth Schmidt | 28 Meredith Pope |
| 13 Jennifer Sheaffer | 28 Haley Sibley |
| 14 Michele Cox | 29 Diane Ebersole |
| 15 Josephine Hale | 29 Jessica Null |
| 15 Dillon Stoner | 29 Michelle Pratt |
| 16 Kimberly Bloom | 29 Barry Stevens |
| 16 Kerensa Pink | 29 Richard Styczynski |
| 16 Elizabeth Vandersnick | 29 Denise Warner |
| 17 Emily Hartman | 30 Miranda Benavidez |
| 17 Thomas Sweeney | 30 Brittani Berge |
| 18 Randi Brabender | 30 Mindy Billings |
| 18 Cindy Eaglin | 30 Kristi Wolfe |
| 18 Karen Farley | |

Hospital Happenings

Graduation Announcements

Do you have a special graduate you would like to honor? We will again put together a special "Graduation Insert" in the June 7 issue of *Communique* and are accepting graduation announcements.



Please submit the following to Nicole Bollman in Marketing:

- Name(s) of your graduates – again this year we will ONLY be listing **immediate family members** (self, spouse and children) from High School, college and beyond. We will not be listing preschool, kindergarten and eighth grade graduations due to space limitations.
- The name of the high school or college they are graduating from and with what degree (if applicable)
- The names of the graduate's parents, and what department you work in.

NEW VENDOR!
Scrub Sale
 WE WILL BRING THE STORE TO YOUR DOOR
 FRIDAY, JUNE 29TH
 CGH AUXILIARY FUNDRAISER!
 Your Choice for Medical Uniforms
MPG TANDEM

Give Blood, Give Life, Be a Hero!

BLOOD DRIVE
Thursday, June 7, 2018
9:30 a.m. to 7:30 p.m. | CGH Ryberg Auditorium
 (100 E. LeFevre Road, Sterling)

Appointments are appreciated. Walk-ins are welcome.

To make an appointment, call Michelle at

(815) 625-4790 ext. 6879

Or Call Connie at

(815) 625-0400 ext. 5425

or call **1-800-RED CROSS (733-2767)**

or schedule online at www.redcrossblood.org



You can save up to 15 minutes when you donate blood by using RapidPass!
 Visit redcrossblood.org/RapidPass for more information.