



Communique

August 17, 2017

A CGH Medical Center Publication

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Hospital Telephone Upgrade to Occur

Make sure to look for Downtime Procedures along with the Emergency Management Drill Objective check list and be prepared for the loss of Hospital in-house phones on **Monday, August 28** and **Tuesday, August 29**. CGH will be performing a hospital telephone switch upgrade and will be without phone service from approximately 11:45 p.m. on August 28 to 1:00 a.m. on August 29.

"Our current Avaya Hospital equipment needs to be upgraded," said Jill Sosi, CGH IHA and Communications Coordinator. "We have been in contact with many key departmental staff and will continue to work on raising awareness of the phone outage throughout the hospital"

During the outage, there will be a few designated working phones in patient care areas, including the Switchboard, ED, ED Registration, CCU, Surgical Floor, OR, Medical Floor, Peds, OB, Observation, Cath Lab, and Hospital Lab. Only the Switchboard and ED Registration will be able to answer incoming calls made to 815-625-0400 during the outage. These calls can then be transferred to one of the other working phones.

Here are several things to remember during the transition:

1. Know that you cannot dial 5511 for Codes. You will need to call 5211 for Code Blue, RRT, or any type of Code.
2. Know where the emergency power failure phones are located. They are marked with a purple label that contains that phone's number. You cannot transfer calls on these phones. You do not need to dial "8" to get an outside line. Note that during this planned outage, these phones will not automatically receive 815-625-0400 calls.
3. For this Upgrade we are also placing Mitel phones in many of the patient care areas.
4. You may need to use a SCAN-AM black box to contact another department. Make sure you know where the list of SCAN-AM boxes is found and how to use it.
5. Follow the updated EOC 7.7 policy found on Lifeline under Policies and Procedures, Emergency Operations Plan 7.7.
6. Review the updated purple "Loss of In-House Phone" sheets distributed to all areas. (Please note updated versions will be distributed next week.)
7. Communication options when phones are down include, overhead paging, SCAN AM's, personal cell phones, Vocera to Vocera, Smart Pager, power failure and Mitel stationed phones, runners, portable radios (dispensed by POM), or email.
8. Some fax lines may not work. You may need to use the Tube system internally.
9. Elevator emergency phones will not work.

We need everyone's help in ensuring this to be a smooth transition during these hours. If you have any questions about the downtime, please contact Kevin Andersen at ext. 4019 or Jill Sosi at ext. 4718.



CGH Medical Center Welcomes **Ashlea Canady, MD** (General Surgery)

We are pleased to welcome Ashlea Canady, MD to the General Surgery department at CGH Medical Center. Dr. Canady received her MD from the University of Illinois College of Medicine at Rockford and her undergraduate degree from Illinois Wesleyan University in Bloomington, Illinois. She completed her General Surgery residency at the University of Illinois College of Medicine at Peoria.



To schedule **(815) 625-4790**
an appointment, **101 E Miller Rd, Sterling, IL 61081**
please call **www.cghmc.com**

Bill Burke Retires from Board

CGH Medical Center Board member Bill Burke recently retired from the CGH Board of Directors.

A dinner was held where Bill was recognized for his 20 years of dedicated service to the CGH Board of Directors. Bill's devotion, as well as his leadership, has been greatly appreciated.

Thank you, Bill, for your service to our staff and community!



Dr. Paul Steinke presents Bill Burke with a plaque commemorating his years of service.

Thank You

My husband and I would like to thank everyone at CGH for the congratulations, prayers, and encouraging thoughts after the birth of our son and his transfer to Rockford NICU. A huge thank you to the Surgical floor staff and OB staff working the night I went into labor. Thank you to the CGH Employee Caring Fund for the beautiful blanket we received.

Jessie, Tim and Keaton **Houzenaga**
Surgical Floor

Congratulations

Madison Lou daughter of Brendyn and **Ashley Davis** (Daycare) was born on July 25 at 7:03 p.m. She weighed 7 lbs., 15 oz. and was 21 inches long. She is welcomed home by big sister, Sophia, age 6.



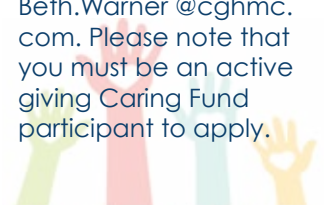


COMMUNITY APPRECIATION
USE PROMO CODE **BLACKOUTBC** TO RECEIVE A \$15 TICKET TO
NIU VS. BOSTON COLLEGE - SEPT. 1, 8:30 PM
*NOT VALID FOR WALK-UP, AVAILABLE WHILE SUPPLIES LAST
CALL 815-753-PACK OR VISIT NIUHUSKIES.COM TO ORDER TODAY

Caring Fund Committee

The CGH Caring Fund Committee is currently looking for two new members.

If you are interested in joining, please send a paragraph explaining why you'd like to join to Beth.Warner@cghmc.com. Please note that you must be an active giving Caring Fund participant to apply.



CGH Health Foundation Events

Mark your calendar!

2017 is the Foundation's 30th Anniversary. Please help make these events bigger and better than ever!

Vendor Sale

Friday, September 15
7 a.m. to 3:30 p.m.

Ryberg Auditorium, Classrooms 1 and 2
Co-Chairs: Nicole Bollman (Marketing) and Kim Hammer (CGH Downtown Medical Center)



"Pearls, Petals and Pink" (4th Annual Delicious Designs)

Thursday, October 12

Deer Valley Country Club
Doors open at 5 p.m.

Please call Mary Jean Derreberry, ext. 2407; Mimi Hicks, ext. 5745; or Joan Hermes, ext. 5672, for tickets.

All proceeds go to comfort care bags for CGH cancer patients.

Fall Bake Sale

Friday, October 20 from 7 a.m. until gone

Co-Chairs: Perri Plog (Pediatrics) and Barb Brady (Triage)

CGH Touchdowns for Ta-Tas Sales



August 28

11 am to 1pm
near the CGH Cafeteria

September 15

7 am to 1pm
near CGH Classrooms 1 & 2

September 11

11 am to 1pm
near the CGH Cafeteria

September 27

11 am to 1pm
near the CGH Cafeteria

Prices are as follows: \$20 for t-shirts, \$25 for long sleeve shirts, \$30 for crew neck sweatshirts and \$35 for hoodies. All items are grey.

Payroll deduct is available for employees. Cash or check made payable to CGH Health Foundation is also accepted. No credit/debit cards.

August New Employees



Front Row (L - R): Stephanie Thompson (CNA, Float-Clinic); Jamie Hill (Cook, Dietary); Ixtla Gonzalez (Food & Nutrition Asst., Dietary); Brynn Ganz (Food & Nutrition Asst., Dietary); Melanie Bonilla (RN, CCU)

Back Row (L - R): Hannah Erickson (CNA, ED); Dallas Adams – Ambassador, Dietary); Molly Geuther (RN, CCU); Shayna Chinouth (RN, Float-Clinic); Evan Hill (Phlebotomist, Lab)



Front Row (L - R): Morgan Hixson (CNA, Surgical Floor); Emma Heun (RN, Surgical Floor); Faith Smith (RN, Surgery Clinic); Elizabeth Schmidt (CNA, Float-Hospital); Erica Davilo (CNA, Float-Clinic)

Back Row (L - R): Trista Garza (Housekeeper I, EVS); Alana Barrett (Food & Nutrition Asst., Dietary); Kelli Vilmont (Dexa Technologist, DID); Caleb Desmond-Lopez (Porter, Dietary); Austin LeClere (Application Builder, Health Informatics)



Front Row (L - R): Lauren Cecchetti (RN, Float-Clinic); Jennifer Eide (Nurse Practitioner, Cardiology); Ashley Carter (Housekeeper I, EVS); Amy Williams (CNA, Surgical Floor)

Back Row (L - R): Mary House (Switchboard Operator, Patient Access); Kathy Edson (Receptionist, Family Practice); Angela Stralow (RN, Prophetstown Clinic); Sasha Branson-Welker (HUC/CNA, ASU); Paige Lewis (CNA, Float-Clinic)

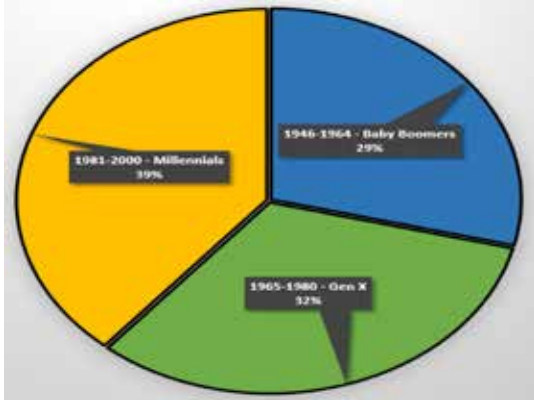
Culture of Caring

One Mission. One Vision. One Team.

COMMUNICATION

CGH by the Numbers

In the Culture of Caring Leader meetings, we are focusing on enhancing our communication, especially with our Millennials. Here's why . . .



Of our 1,560 CGH employees, Millennials are the majority at 39%. As most of the Culture Leaders are from the prior two generations, we continue to seek to understand how to best support our Millennials in the workplace.

Pictured in above right photo: New Love on a Leash dog teams include, from left, Mark and Jackie Wolf and Maverick; Lori Winge and Lucy; Brittany Shady and Lily; and Kelly and Mike Harden and Cooper.

Love on a Leash Anniversary Celebration



Enjoy birthday cake and meet the furry personalities behind the CGH Love on a Leash therapy dog program on **Thursday, August 31** at two open houses in the Ryberg Auditorium.

Love on a Leash dogs and their handlers will be honored during the celebration of five years of visiting patients. Open houses are from **noon to 2 p.m.** and **4 to 6 p.m.**, sponsored by the CGH Health Foundation. Refreshments will be served.

Four new dog teams have recently graduated from the training, bringing the number visiting to 16. All are members of the CGH Auxiliary.

Wagging tails have become a familiar sight in CGH hallways these past five years, with 31 dog teams lifting spirits for over 10,000 patients. Animal assisted therapy has many benefits, including reduction in pain levels and improvement in patient/staff communication.

Hospital Happenings

FY18 Mandatories

FY18 online mandatories are now posted on your CGH University To Do page. If you have any questions, please do not hesitate to contact Staff Development in Human Resources at ext. 4845.



Evacuation Device Training Sessions

Evacuation device training sessions are open to all staff. The upcoming schedule for August is below and sign-up is on Lifeline.

Date	Time	Location
September 27	7 a.m.	EMS Classroom
October 12	7 a.m.	OB Classroom
October 18	8 a.m.	OB Classroom
October 18	12:30 p.m.	OB Classroom
October 18	2:30 p.m.	OB Classroom
October 25	7 a.m.	Classroom 1

Protecting Your Back Workshop

Join Dr. Curtis Coyle, CGH Chiropractor, for a FREE spinal care workshop on **Tuesday, August 22** at **6 p.m.** in Classroom 1. Discussion will include the most common causes of back pain, headaches, whiplash, prevention alternatives and self treatment options.



Shoulder Pain & How to Fix It

Join Dr. Jeffrey Thormeyer, CGH Orthopaedic Surgeon, on **Thursday, August 24** at **6 p.m.** in the Ryberg Auditorium. Register for this FREE Growing Healthier program at www.cghmc.com/growinghealthier or call ext. 5716. Enjoy refreshments and giveaways.



Call for CGH Artists

Please get your artwork ready for the 2nd annual Employee/Staff/Physician Art Show! We will be putting out applications soon, and would love to have as much participation this year as possible! Staff members can enter up to five pieces for display and sale. The show will run from early September until late November, so keep creating your works of art!

Chamberlain College Visit

Chamberlain College of Nursing will be on site on **Friday, August 18** from **11:00 a.m. to 1:00 p.m.** outside the CGH Cafeteria. If you are unable to attend, please contact Stephen at 630-618-8306 or sgautschi@chamberlain.edu. CGH and Chamberlain College of Nursing have partnered to give CGH RN's the opportunity to start their RN to BSN, MSN or DNP with some special benefits. Stop by to learn more.

