

ONE MISSION. ONE VISION. ONE TEAM.

2014 CGH REPORT TO OUR COMMUNITY



A Message from the President



Paul Steinke, DO
President and CEO

We are pleased to present the annual Report to our Community. It is a privilege to be your hometown hospital and clinic, and we strive to earn your trust every day. Our focus remains on delivering excellent care with kindness, compassion, and respect. This is achieved with the support of a forward-looking Board of Directors, highly skilled physicians, caring nurses, and the diligence of each member of our care team. We've had some significant accomplishments in the last year. Among them:

- + We welcomed several new physicians and nurse practitioners to provide greater access to care and depth of services.
- + The pain clinic and physical therapy department have been newly remodeled.
- + A new Observation Unit provides customized care for our patients in observation status. See the article on page 5 in the fall issue of *HealthLines*.
- + We instituted the Community Health Network in an effort to reduce hospital readmissions.
- + We were rated in the top 5% in the nation by Healthgrades for Outstanding Patient Experience.
- + We were given an "A" rating by the Leapfrog Group, recognizing the highest level of safe, quality care. We are the only hospital in Northern Illinois to achieve this distinction three years in a row.
- + We were ranked third in Illinois for Patient Safety by *Consumer Reports*.

In the coming year, we look forward to:

- + Ongoing physician, nurse practitioner, and physician assistant recruitment
- + Opening a second cardiac catheterization lab
- + Opening a women's breast health center
- + Expanding CGH Ready Care Clinic hours and staffing
- + Finishing the expansion and renovation of the Emergency Department
- + Implementing an eICU—a program that enables our ICU patients to be monitored electronically, which provides a higher level of care to patients who are seriously ill

Our 1,400 employees are committed to improving the health and well-being of you, your family, and everyone in the Sauk Valley. We appreciate you choosing CGH and trusting us with your healthcare needs.

A handwritten signature in black ink that reads 'Paul G. Steinke DO'.

CGH BOARD OF DIRECTORS

- + Andy Moore, Board Chair
- + John VanOsdol, Vice Chair
- + Dr. Thomas McGlone, Treasurer
- + LaVonne Colloton, Secretary

- + John Benson
- + Bill Burke
- + Dr. Shawn Hanlon
- + Dr. Marcia Jones
- + Dr. Jeffrey LeMay
- + Nancy Rasmussen
- + Heather Sotelo



OUR MISSION

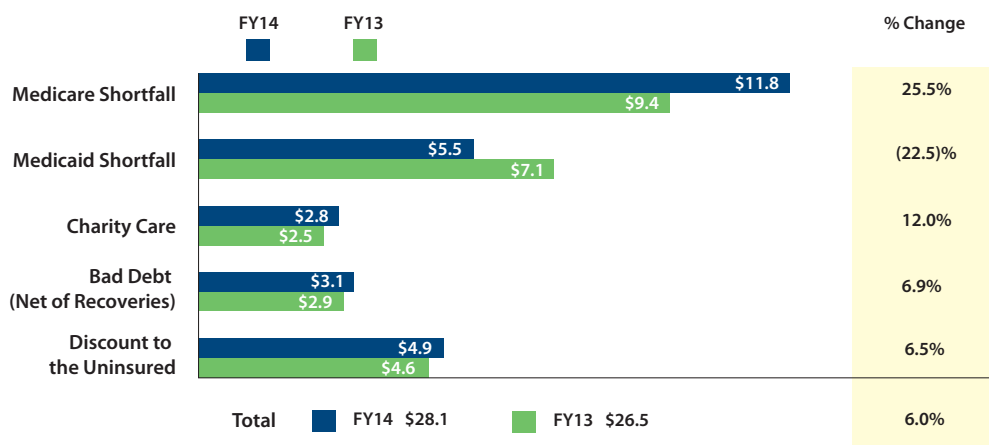
Deliver exceptional patient care by combining outstanding skill with heartfelt compassion

GIVING BACK

CGH Medical Center is committed to meeting—and exceeding—the healthcare needs of our community. This commitment to our patient family extends beyond the hospital doors. CGH provides a variety of public education and free or discounted services to uninsured families in Whiteside and surrounding counties. CGH also educates the public about available resources and helps members of our community apply for public assistance.

CGH's total investment in the community over the past two fiscal years (FYs) is shown in dollar amounts in the chart below:

Statement of Community Contribution (in Millions)



MEDICAL SERVICES

CGH Medical Center has served thousands of patients in the past fiscal year:

Service Statistics

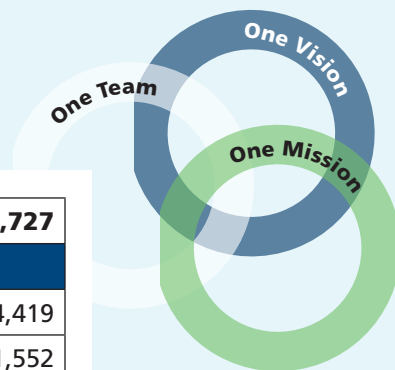
	FY 2014	FY 2013
Inpatient Admissions	5,692	6,182
Total Patient Days	17,154	18,127
Emergency Department Visits	27,303	28,649
Surgical Procedures	3,813	3,749
Cardiac Catheterization Procedures	1,205	1,281
Babies Delivered	557	538
Physician Office Visits	217,162	213,392

The Role of Healthcare Reform

At CGH Medical Center, we take our financial stewardship responsibility seriously and work hard to manage our resources effectively. As we are in the midst of the 10-year implementation plan for the Affordable Care Act (ACA), we continue to adapt to the challenges occurring as a result of this legislation. To alleviate the potential financial burden that healthcare costs can impose on everyone, we continue to find ways to derive the best value from the care we deliver.

FINANCIAL SUMMARY

CGH Medical Center provides the following financial summary for the fiscal year ending April 30, 2014:



What we charged our patients	\$663,980,727
We charged but did not receive full payment from:	
Medicare, Medicaid, and insurance	\$444,044,419
Charity care	\$12,241,552
Bad debt	\$13,422,734
Total deductions	\$(469,708,705)
What we received	\$194,272,022
Other income	\$7,830,491
Net revenue	\$202,102,513
Costs	
To pay staff and provide benefits	\$118,002,299
To purchase supplies, utilities, interest, etc.	\$61,489,840
Cost of depreciation, building, and equipment	\$10,890,780
Total cost to care for patients	\$190,382,919
Net income	\$11,719,594

CGH MEDICAL STAFF

CGH Medical Center and CGH Main Clinic, Sterling

**Not an employee of CGH Medical Center*



Anesthesiology

Roger Arquilla, CRNA
Kermit Cox, CRNA
Arturas Grazulis, MD
Cathy Herrmann, CRNA
Mikel Phillips, MSN, CRNA
Daniel Reimschiessel, CRNA
Kenneth Turley, MD

Audiology

Mary Martin, AuD, FAAA
Laurie Zollinger, AuD, FAAA

Cardiology

Tracey Aude, RN, MSN, CNP
Rajan Gopal, MD
Thomas Kurian, MD, FACC
Steven Mackay, DO, FACC, FSCAI
Paul Maxwell, MD, FSCAI
Polly Nobis, RN, MS, FNP
Peter Sharis, MD, PC
Eyas Youssef, MD

Chiropractic

Curtis Coyle, DC, CCEP

Dentistry

Donald Rastede, DDS*
Edward Rick, DDS*

Dermatology

Rachel Deets, PA-C, MS
John Exner, MD
Mark Moran, PA-C, MPAS
Marc Stees, MD

Emergency Medicine

Maurice Binns, MD*
Michael Galle, DO*
Danish Haque, MD*
David Hulsey, DO*
Brian Johnson, FNP-BC*
Karrie Leigh, PA-C*
Joseph Lo, DO*
Mark Mench, MD*
Jennifer Roberts, CNP*
John Sharum, PA-C*

Family Medicine

Norma Alvarado-Urrutia, APN, FNP-BC
Missi Armstrong, APN, FNP-BC
William Bird, MD
Kayla Bland, PA-C, MS
Angel Blazquez, MD
Donna Cook, APN, NP-C
Phong Dang, MD
Stephanie Ernst, MSN, APN, FNP-BC
Virginia Heal, DNP, APN, FNP-BC
Marcia Jones, MD

Eric Kuhns, MD
John Luckey, MD
Afrem Malki, MD
Henry Oh, DO
Gaye Page, APN, CNP
Susan Provow, MD
Sharath Reniguntala, MD
Jason Reter, DO
Eric Schaffert, MD
Paul Steinke, DO
Peter Toth, MD, PhD
Kim Tucker, FNP
Jennifer Vance, PA-C, MS
Cynthia Wadsworth, RN, CNP
Kim Wolfe, FNP
Jeanne Worcester, APN, FNP-BC

Gastroenterology

Rahsaan Friend, DO, MBS
Jorge Monteagudo, MD
Concha Sitter, MS, APN, FNP-BC, CGRN

Hematology/Oncology

Mir Alikhan, MD, FACP
Dianne Limesand, APN, FNP-BC

Hospitalist

Joshua Ajarapu, MD
Cordus Easington, MD, PhD
Gregory Goska, MD

Ashok Maini, MD
Navneesh Sharma, MD
Nancy Tran, MD

Infectious Disease

Hussein Zaioor, MD

Internal Medicine

Eric Gale, MD, FAAP
Suman Gopal, MD
Iyad Jundi, MD
Danca Luchici, MD
Mark Styczynski, MD

Neurology

Chester Dela Cruz, MD

Obstetrics/Gynecology

David Almsy, MD
Meredith Johnson, MSN, APN, WHNP-BC
Jeffrey LeMay, MD
Frank Tugwell, MD

Ophthalmology

Jason Friedrichs, MD, MS
John Hahn, MD, FACS

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CGH MEDICAL STAFF

CGH Satellite Clinics and Multi-specialty Centers

Dixon Medical Center **Dermatology**

Rachel Deets, PA-C, MS
Marc Stees, MD

Hematology/Oncology

Mir Alikhan, MD, FACP
Dianne Limesand, APN,
FNP-BC

Internal Medicine

Eric Gale, MD
Danca Luchici, MD

Ophthalmology

Jason Friedrichs, MD, MS

Optometry

Carrie Menet, OD

Otolaryngology/ENT

Terry Donat, MD, FACS, FICS
Therica Heeren, PA-C, MS

Pediatrics

Eric Gale, MD, FAAP

Pulmonology/ Critical Care

Kim Treviranus, MD
Stefanie Woodfall, APN,
FNP-BC

Rheumatology

Ajay Buddaraju, MD

Vascular Surgery

Thomas King, DO

Downtown Medical Center **Family Medicine**

Angel Blazquez, MD
Phong Dang, MD
Gaye Page, APN, CNP

Locust Street Medical Center **Chiropractic**

Curtis Coyle, DC, CCEP

Infectious Disease

Hussein Zaioor, MD

Wound Center

Thomas McGlone, MD, FACS

Lynn Blvd. Medical Center **Family Medicine**

Marcia Jones, MD
Afrem Malki, MD
Jason Reter, DO
Kim Tucker, FNP
Kim Wolfe, FNP

Milledgeville Medical Center **Family Medicine**

Gaye Page, APN, CNP

Morrison Clinic and Vision Center **Dermatology**

John Exner, MD

Otolaryngology/ENT

Terry Donat, MD, FACS, FICS

Family Medicine

William Bird, MD
Cynthia Wadsworth, RN,
CNP

Gastroenterology

Jorge Monteagudo, MD

Hematology/Oncology

Mir Alikhan, MD, FACP

Neurology

Chester Dela Cruz, MD

Optometry

Ed Hanlon, OD

Orthopaedics

Shawn Hanlon, MD

Pediatric Pulmonology

Muna Kilani, MD

Podiatric Surgery

Eric Riley, DPM
Jessica White, APN, FNP-BC

Polo Medical Center **Family Medicine**

Henry Oh, DO

Prophetstown Medical Center **Family Medicine**

Eric Schaffert, MD

Ready Care Clinic

Norma Alvarado-Urrutia,
APN, FNP-BC
Stephanie Ernst, MSN, APN,
FNP-BC
Virginia Heal, DNP, APN,
FNP-BC
Jeanne Worcester, APN,
FNP-BC

Rock Falls Medical Center **Family Medicine**

Donna Cook, APN, NP-C
Susan Provow, MD

Pediatrics

Manorama Hermon, MD,
FAAP

Tampico Medical Center **Family Medicine**

Missi Armstrong, APN,
FNP-BC

Walnut Medical Center

Family Medicine

Missi Armstrong, APN,
FNP-BC

Vision Centers

Sterling

Ophthalmology

John Hahn, MD, FACS

Optometry

Matthew Cutter, OD
Ed Hanlon, OD

Oral and Maxillofacial Surgery

Robert Whittaker, MD, DMD

Dixon

Ophthalmology

Jason Friedrichs, MD, MS

Optometry

Carrie Menet, OD

Morrison

Optometry

Ed Hanlon, OD

CGH MEDICAL STAFF

CGH Medical Center and CGH
Main Clinic, Sterling, continued

**Not an employee of CGH Medical Center*

Optometry

Matthew Cutter, OD
Ed Hanlon, OD
Carrie Menet, OD

Oral and Maxillofacial Surgery

Robert Whittaker, MD, DMD

Orthopaedics

Michael DeFranco, MD
Shawn Hanlon, MD
Joshua Wade, PA-C, MS

Otolaryngology/ENT

Terry Donat, MD, FACS, FICS
Therica Heeren, PA-C, MS

Pain Medicine

Juan Ibarra, MD*

Pathology

Steven Berns, MD
Nicholas Ree, DO

Pediatric Cardiology

Ronald Foran, MD*
Thomas Shula, MD*

Pediatric Pulmonology

Muna Kilani, MD

Pediatrics

Warren Cannell, MD
Eric Gale, MD, FAAP
Manorama Hermon, MD, FAAP

Podiatry

Eric Riley, DPM
Jessica White, APN, FNP-BC

Pulmonary/Sleep Medicine

Kim Treviranus, MD
Stefanie Woodfall, APN, FNP-BC

Radiation Oncology

Russell Johnson, MD*

Radiology

Eugene Brown, MD*
Krishna Chadalavada, MD*
Keith Pham, MD*

Rheumatology

Ajay Buddaraju, MD

Surgery, General

Thomas McGlone, MD, FACS
Mark Schmelzel, MD, FACS
John Strom, MD
Heather Wakefield, MD

Surgery, Spinal

Michael Roh, MD*
Marc Soriano, MD*

Surgery, Vascular

Thomas King, DO
Mark Schmelzel, MD, FACS

Urology

Kevin Rogers, FNP
Young Song, DO